

IT Dev Ops Support Engineer | Athens (Job Code: IT SE-ATH)

At Motivian we use the latest technologies and methodologies to deliver software solutions that support key business activities of top organizations in the private and public sector. We believe that the key to achieve our business goals is our people and we focus in selecting and working with the best.

We are looking for an exceptional individual whose key responsibilities will be to:

- Build, deploy and maintain systems, network and security infrastructure & applications at both our hosted and office sites
- Classify incidents, keep trouble ticket status (tracking & routing) and produce service level reports
- Log & report on H/W and S/W problems
- Monitor and maintain acceptable system performance. Investigate bottlenecks and optimization solutions. Maintain system security policies
- Monitor IT systems and take proper action for normal operation. Apply patches and O/S software updates in cooperation with vendors
- Recommend upgrades, patches, and new applications and equipment
- Log & Report H/W and S/W problems regarding the system to the vendors
- Assist in any other project/tasks as requested by the superior
- Acquire user distress calls, provide 1st line desktop & network support, troubleshoot and resolve of VOIP, PDA, PC hardware, software and networking issues, as reported by users

Required Experience & Qualifications:

- 2+ years' experience in Helpdesk/Systems/Network Administration
- Experience especially at Microsoft Server OS, Active Directory, Microsoft Exchange server, Microsoft Cloud services
- Experience in installing, configuring and maintaining Linux servers
- Experience in TCP/IP implementation, Windows/Network
- Hands-on experience in Cisco networking equipment
- Cisco or Microsoft Certifications will be considered as a plus

Benefits:

- A competitive remuneration package based on qualifications and skills
- Opportunity to gain valuable experience from big projects of top organizations, collaborating with highly qualified professionals
- Private Health Coverage on the Company's scheme
- Corporate mobile phone plan & Personal Laptop
- Additional Benefits based on Level & Performance
- Career development prospects
- Comfortable and stimulating workplace

If you fit the profile and want to work with a top-rated team of talented individuals,
send us your cv at jobs@motivian.com